

### CUSTOMER GUIDE





### -About our Hair-

### WHAT BRAND DO YOU USE?

At WĀK The Salon, we've been meticulously sourcing our own premium remy human hair extensions for well over a decade, ensuring that we can deliver the hair of your dreams with beautiful quality and expertise

Our hair is unbranded but let me ask you when searching for fruit and vegetables. Do you look at the name on the plastic packaging? or do you look for the quality and feel ......EXACTLY we do the same with our hair

No SHOW PONYS here but we can assure you we go to GREAT LENGTHS to ensure that we provide you with AMAZING HAIR 😉

### WHERE IS YOUR HAIR FROM?

Our hair extensions are carefully sourced from Myanmar, a region known for its warm, humid climate, which plays a crucial role in the quality of the hair. The consistent moisture and heat in Myanmar ensure that the hair remains strong, silky, and resilient, making it perfect for Australian customers who often deal with similar environmental conditions

With the rise of social media, there are many buzzwords like "Russian" or "European" hair, which often refer more to the location of sourcing rather than hair characteristics.

Simply put imagine if there was hair companies out there marketing the hair as "Australian" think of everybody that you know that lives here and how varied their hair

### WHAT MAKES WAK DIFFERENT?

Unlike many other salons that "custom order" your hair, we proudly stock all 20 of our shades in three different methods at all times. This means if there are any variations in how your hair colours, we have alternative colours available to ensure the perfect blend. You never have to worry about being stuck with just one set of extensions—we always have the right match to achieve your desired look!



## Our methods

### TAPE INS 21.5 INCH

Tapes are a type of permanent hair extension consisting of a 4cm wide weft of hair secured at the top with a sticky tab that is attached to the hair. The adhesive used on tape extensions is a gentle medical adhesive that is waterproof and durable. They can be reused at least once or even more depending on your lifestyle and home haircare regime

INVESTMENT \$
MAINTENANCE 4-6 weeks
LONGEVITY generally 2-3 months

### FLAT TRACK WEFTS 21.5 INCH

Flat Track weft extensions are very similar to braided weft hair extensions, but they are much better suited to caucasian fine hair. Flat track weft extensions sit flatter, and are more comfortable on the head as apposed to traditional braided wefts as they are secured to a line of small silicon lined beads which sit comfortably close to the scalp. They can be reused multiple times depending on your lifestyle and home haircare regime

INVESTMENT \$\$
MAINTENANCE 8-12 weeks
LONGEVITY generally 4-6 months

### K-TIPS 21.5 INCH

K-Tips are an individually bonded extension applied to the hair using our professional heating tool to maximise your hairs volume colour and/or length. They are lower maintenance extensions as they can be left in for 3-6 months with no maintenance although they can not be reused They can be very long lasting depending on your lifestyle and home haircare regime

INVESTMENT \$\$\$
MAINTENANCE 12-20 weeks
LONGEVITY generally 3-5 months

# Services-

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### TAPE INS

1/2 head 50 grams	From	350
OG Full head 100 grams	From	550
OTT Full head 150 grams	From	750
OMG full head 200 grams	From	950
25g K-Tip upgrade From		200

### FLAT TRACK SEW IN WEFTS

All weft bookings include take home Haircare valued at \$120

1/2 head 50 grams	From	500
OG Full head 100 grams	From	800
OTT Full head 150 grams	From	1100
OMG full head 200 grams	From	1300
25g K-Tip upgrade From		200

### K-TIPS/KERATIN BONDS

All K-Tip bookings include take home Haircare valued at \$120

1/4 head 25 grams	From	300
1/2 head 50 grams	From	600
OG full head 100 grams	From	1000
OTT full head 150 grams	From	1300
OMG full Head 200 grams	From	1600

### **CLIP IN EXTENSION RENTAL**

All rental bookings require a deposit of \$100 hire terms are 5 days

14	inch	80 gram	volume set	Hire	60
19	inch	180 gran	n volume set	Hire	120





## Maintenance-

### **ADJUSTMENT INCLUSIONS**

- Removal of extensions
- Double shampoo of natural hair
- Hot towel treatment
- Blow dry
- Re install
- Trim of extensions if required
- Styling as desired

### TAPE INS

Tape in adjustment's are required every 4-6 weeks

1/2 head 50 grams	From	200
OG Full head 100 grams	From	300
OTT Full head 150 grams	From	350
OMG full head 200 grams	From	400

### FLAT TRACK SEW IN WEFTS

Weft adjustment's are required every 8-12 weeks

1/2 head 50 grams	From	250
OG Full head 100 grams	From	350
OTT Full head 150 grams	From	375
OMG full head 200 grams	From	400

### **ADJUSTMENT UPGRADES**

Standard toner	60
Root fade toner	70
Basin balayage and toner	120
50g Tape or weft Upgrade.	200
25g K-Tip upgrade	200





## **OUR SHADES**

WITH OUR 20 SHADES OF EXTENSIONS INCLUDING 8 PRE FOILED MIXES WE ARE ABLE TO FIND THE PERFECT MATCH FOR MOST HAIR COLOURS, SHADES CAN BE INTERMIXED IN 50 GRAM INCREMENTS IE. OG FULL HEAD 2 SHADES, OTT FULL HEAD 3 SHADES ETC



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Shade 1b/2
Deep Mixed Brown



Shade 2/5 Warm Brown Mix



Shade 7/8
Soft Light Brown Mix



Shade 27/6 Caramel Honey



Shade 7/14 Dirty Blonde Mix



Shade 60/14
Baby Blonde Mix



Shade 60/18
Beachy Blonde Mix



Shade 8T/18/22 Rooted Blonde Mix

### NEW SHADES

WE ARE CONTINUOUSLY WORKING WITH OUR MANUFACTURER ADDING TO OUR SHADE RANGE















## AFTERCARE

it is suggested that your extensions are not washed or wet for 48 hours after install

### **PRODUCTS**

You wouldn't take out a brand new car uninsured.....so why would you do any different with your new luscious locks? A good home haircare regime is paramount to keep your hair in optimum condition

We will recommend a personalised haircare regime to suit your individual hair needs but at bare minimum you should be using Sulphate free Shampoo & Treatment, Leave in conditioner and heat protection & oil and avoid protein products

### **BRUSHING & DETANGLING**

More hair means more work so it is required that you brush your hair at least twice a day, After all install appointments you will be gifted with a specially designed extensions brush which will be the perfect companion for keeping your hair detangled and neat & tidy throughout the day

#### **STYLING**

Unfortunately, extensions are not wash-and-wear, we recommend heat styling (180 degrees max) them to blend perfectly with your natural hair, even if it's just once a week, but always use heat protection.

### **BEDTIME**

You are required to sleep with your hair in a loose plait secured over one shoulder with a scrunchie to keep your hair neat and tidy as you sleep

It is advised to NEVER sleep with wet hair, So if this is a habit you are used to its time to change it up as with extensions this is simply not an option as it Creates Tangles and dries out the extensions extremely fast

#### **SWIMMING**

Swimming in general (salt water or chlorine) will slightly damage your extensions so where possible we suggest not to get your hair extensions when wet

#### But if you insist there is a few tips that will reduce the chances of damage

- Dampen your hair prior to reduce the amount of salt water or chlorine your hair can absorb
- Apply a leave in conditioner through the mids and ends for extra protection
- Always swim with a loose Plait and thoroughly rinse and shampoo and treat your hair as soon as you exit the water to remove all the salt and or chlorine

### Included for weft and keratin bookings -Take home regime-



THERE IS A PLETHORA OF HAIRCARE AVAILABLE ON THE MARKET AND WE CANT COMMENT ON ALL OF THEM ALTHOUGH WE CAN PROVIDE GUIDANCE ON OUR TRIED AND TRUE RECOMMENDED REATIL FOR ANY METHOD OF EXTENSIONS USING ORILAB BY NAK HAIR CARE AUSTRALIA

### SUGGESTED HOME HAIRCARE REGIME

THIS HOME HAIRCARE REGIME COVERS THE BASICS TO KEEP YOUR NEW LOCKS IN OPTIMUM CONDITION



**SHAMPOO** 





**HEAT PROTECTION** 

**Free** 

FOR WEFT AND KERATIN BOOKINGS

**3 STEP HOME** HAIRCARE REGIME RESTOCK INVESTMENT

100



**Detangling brush** 

## Additional Approved Haicare



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#### ALTERNATE SUGGESTED HOME HAIRCARE REGIME

THIS HOME HAIRCARE REGIME COVERS THE BASICS TO KEEP YOUR NEW LOCKS IN OPTIMUM CONDITION









**4 STEP HOME** HAIRCARE REGIME INVESTMENT

**SAVE OVER \$45** 

SHAMPOO\*

**TREATMENT** 

**PRE STYLE** 

**POST STYLE** 

SHAMPOO CAN BE SWAPPED OUT FOR ANY ORILAB CLEANSE RANGE

### OPTIONAL EXTRAS

THESE OPTIONAL EXTRAS WILL HELP YOU STRETCH OUT THE TIKE BETWEEN WASH DAYS BY GENTLY REFRESHING THE ENDS AND ABSORBING EXCESS OIL THROUGH THE ROOTS OR EVEN GIVING YOUR HAIR THAT EXTRA HYDRATION PRE WASH DAY









**INVESTMENT** 

**39.95** EACH

**DRY SHAMPOO** 

**GLOSS SERUM** 

**OVERNIGHT SERUM** 

MOISTURE SPRAY

# WANT TO TAKE THE NEXT STEP ?

### READY TO GO?

POP US A MESSAGE TO
BOOK IN YOUR APPOINTMENT

### STILL UNSURE ?

BOOK IN FOR A FREE NO

